

# In the event of a windscreen crack

1. Visit any authorised Volkswagen service centre
2. Provide your Insurance cover note or policy and sign the claim form
3. Obtain approval within 2 hours and begin repairs
4. Repair will be completed and ready for delivery within the same day\*

\*Subject to availability

Duration of repair is based on car condition. Same-day delivery is based on repairs starting at 0900 hours on weekdays. Window Tinting will be carried out in the following day

## Genuine windscreen\* special technical features

### Front windscreens are produced according to manufacturer specifications and take into account all standard guidelines:

1. Preserves stabilising effect on the statics of the vehicle
2. Vehicle occupant protection is ensured
3. High UV protection against UV-A and UV-B
4. Anti-fog properties
5. Distortions and double vision are prevented

\*All manufacturer specifications are observed when replacing a windscreen:

Professional installation and removal, and the use of the right materials, prevents leakages and corrosion  
Volkswagen approved systems are used to calibrate or adjust the camera

## Customer benefits



**Laminated safety glass**  
reduces risk of injury



**Effective sun protection**  
reduces heat in vehicle interior



**Excellent soundproofing**  
properties for driving comfort



**Coordination interaction with**  
available driving assistance systems



**The perfect fit on the car frame**  
prevents structural defects such as leakages, corrosion, and paintwork damage

# Why you should insure your windscreen with *VIP*



2-year parts and labour warranty



Hassle-free one-stop centre



Fitted and serviced with **Volkswagen Genuine Parts and consumables**



Repairs carried out by skilled **Volkswagen technicians**

Terms and Conditions apply.  
Refer to [volkswagen.com.my](http://volkswagen.com.my) for more details.

Wherever you are,  
**we'll be there for you**

## Central

### F.A. Wagen

-Volkswagen Glenmarie ☺  
☎ 03-5569 5663 📍 03-5567 0691

-Volkswagen Sri Hartamas  
☎ 03-6419 3821 📍 03-6419 3820

### MHV Autohaus

-Volkswagen Gombak ☺  
☎ 03-4022 2866 📍 03-4022 0988

### GB Auto

-Volkswagen Klang  
☎ 03-3371 8808 📍 03-3123 1178

### PHS Autohaus

-Volkswagen Puchong ☺  
☎ 03-8069 9088 📍 03-8069 9099

### GVE Autocare

-Volkswagen Sg. Besi ☺  
☎ 03-9222 2921

## North

### Goh Brothers Motor

-Volkswagen Ipoh ☺  
☎ 05-506 1111 📍 05-506 3133

-Volkswagen Juru ☺  
☎ 04-502 7777 📍 04-502 2999

### Lee Motors Autohaus

-Volkswagen Alor Setar ☺  
☎ 04-735 8116

-Volkswagen Sungai Petani  
☎ 04-424 7757

## South

### F.A. Wagen

-Volkswagen Skudai ☺  
☎ 07-238 9301/9302  
📍 07-237 9300/235 8300

### SP Supreme Autohaus

-Volkswagen Batu Pahat ☺  
☎ 07-433 8282  
📍 07-433 8880/8882

### Hicom Auto

-Volkswagen Seremban  
☎ 06-532 1551/1552

### N3 Auto

-Volkswagen Melaka ☺  
☎ 06-240 2233

### WN Motorworld

-Volkswagen Tebrau  
☎ 07-364 8337 📍 07-364 9696

## East Coast

### Okuan Otomobil

-Volkswagen Kota Bharu  
☎ 09-747 8988 📍 09-747 4288

-Volkswagen Kuantan ☺  
☎ 09-568 3888

## East Malaysia

### Kota Bumi

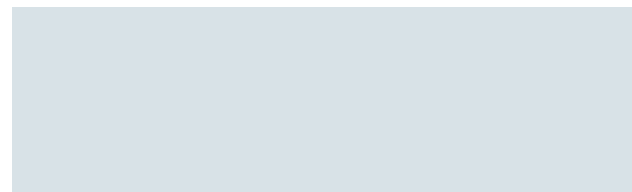
-Volkswagen Kota Kinabalu  
☎ 08-838 1919

### Prestige Automobile Sdn Bhd

-Volkswagen Kuching  
📍 010-832 6711

☺ Authorised Volkswagen Body & Paint Centres

☎ Showroom Contact 📍 Service Contact



Your Volkswagen dealer



# Fixing your windscreen is easier than ever

**VIP** Volkswagen Insurance Plan

