

Why choose VIP?

Enjoy quality services and roadside assistance at the best value under a comprehensive plan catered exclusively for all Volkswagen owners.



100% Volkswagen Genuine Parts

We only use Volkswagen Genuine Parts for all our repairs.



Speedy claim approval

No fuss, less hassle. Process your claims easily and stress-free.



Trusted Volkswagen Authorised Body & Paint Centres

All repairs and materials used are in accordance to Volkswagen standards and in compliance to all local regulations.



24 hours emergency towing and roadside assistance

Our emergency team will be ever ready to assist you come rain or shine. Just call our 24/7 toll free line.



No betterment up to 10 years, ensuring no parts replacement cost to be borne by owner.



Old and new, we service Volkswagen cars of all ages.

For that extra layer
of protection
We've got you covered



Terms and Conditions apply.
Refer to www.volkswagen.com.my for more details.

Guaranteed VIP treatment just for you

The moment you receive the keys to your brand new Volkswagen, rest assured you are eligible for our comprehensive protection plan. Enjoy your new car with peace of mind as you enjoy our truly VIP benefits that will keep you, your car and your loved ones safe and secure throughout your journey.

No matter rain or shine, Volkswagen is here to provide support and quality service in the event of any accident or emergency you may face.

Just contact your nearest Volkswagen dealer or visit our website at www.volkswagen.com.my and get started on your road to VIP services exclusively for you.

Wherever you are, we'll be there for you.

Central

- | | |
|--|---|
| F.A. Wagen
- Volkswagen Glenmarie ⊕
- Volkswagen Sri Hartamas | HICOM Auto
- Volkswagen Seremban |
| GB Auto
- Volkswagen Klang | MHV Autohaus
- Volkswagen Gombak ⊕ |
| | PHS Autohaus
- Volkswagen Puchong ⊕ |

North

- | | |
|---|---|
| Goh Brothers Motor
- Volkswagen Ipoh ⊕
- Volkswagen Juru ⊕ | Lee Motors Autohaus
- Volkswagen Alor Setar ⊕
- Volkswagen Sungai Petani |
|---|---|

South

- | | |
|--|---|
| F.A. Wagen
- Volkswagen Skudai ⊕ | SP Supreme Autohaus
- Volkswagen Batu Pahat ⊕ |
| N3 Auto
- Volkswagen Melaka ⊕ | WN Motorworld
- Volkswagen Tebrau |

East Coast

- Okuan Otomobil**
- Volkswagen Kuantan ⊕
- Volkswagen Kota Bharu

Sabah

- Kota Bumi**
- Volkswagen Kota Bumi

⊕ Authorised Volkswagen Body & Paint Centres.
Refer to www.volkswagen.com.my for more details.

In case of emergency

Our toll-free Roadside Assistance helpline is here for you. Available 24/7, our team will assist you right away!

Just call
1-800-88-2389



Become a VIP and get covered today

Here's how:

- 1: Visit or call any Volkswagen dealer and ask us about new motor insurance/renewal.
- 2: You can make further enquiries about quotations and additional coverage if required.
- 3: Allow our VIP representative to further guide you on your insurance registration process.
- 4: Congratulations! You are now covered.

Our Partners



Terms and Conditions:

1. Applicable only to private/company registered vehicles which are insured under comprehensive motor coverage. Not applicable to Commercial vehicles.
2. VIP will bear the towing costs to the nearest Volkswagen Authorised Body & Paint Centre for accident towing. In the event where customer requested to tow the vehicle to any other Volkswagen authorised Body & Paint Centre, the additional cost will be borne by customer.
3. Vehicles need to carry out accident claim repairs at our Volkswagen Authorised Body & Paint Centre in order to enjoy speedy claims process and no betterment charges for up to 10 years.
4. VIP program excludes the following criteria: Own death, bodily injury, liability against claim from your passengers, theft of non-factory fitted accessories unless otherwise declared, consequential losses, depreciation, wear & tear, mechanical or technical breakdown or failure, loss / damages arising from an act of nature, kindly refer to Insurance policy documents for more info.
5. When your vehicle is driven by an unnamed driver or a person below the age of 21 or a holder of Provisional / Probation driving license, there is a compulsory excess of RM400 which will be applicable in event of the claims.
6. For cancellation of policy, a minimum premium of RM50 is applicable, excluding stamp duty.
7. Entitled No-Claim Discount (NCD) (if any) will be forfeited from your policy once Own Damage or 3rd Party claim is made on your policy.
8. Your motor insurance will only take effect once premium due has been paid (Cash before cover).
9. Determining the right Sum Insured is important to avoid under insurance and issues, in the event of claim. Our dealers will be able to advise you on the recommended Sum Insured.
10. No-Claim Discount (NCD) is transferable from one vehicle to another provided the vehicles are registered under the same name.
11. The benefits and services stated are subject to eligibility and acceptance by Volkswagen Passenger Cars Malaysia (VPCM) panel of licensed insurers. It will automatically cease if the insurance policy lapses for any reason whatsoever. The benefits and services will also be terminated if you are found by our panel of licensed insurers (in its sole discretion) to be abusing its services.
12. Volkswagen Passenger Cars Malaysia (VPCM) reserves the right to terminate, cancel, cease, suspend, delete or amend any and/or all the stated benefits and services related to the Volkswagen Insurance Plan without prior notice to its members.
13. General Exclusions include War and related risks, government regulations or acts of authorities, suicide, self-inflicted injury or illness, pregnancy, childbirth, physical or mental defect or infirmity, AIDS, AIDS related complex or sexually transmitted diseases, influence of alcohol unless alcohol was not a factor contributing to the happening of the injury, vehicle used for racing, speed-testing, hire, road-rallying or any other illegal business pursuit, accidents outside the Territorial Limits, driver who do not hold a valid driver's license, acts of terrorism.
14. The descriptions of cover are brief summary for quick and easy reference. The precise terms and conditions that apply are in the Insurance Policy Document.
15. Volkswagen Insurance Plan is arranged / underwritten by licensed insurer panel of Volkswagen Passenger Cars Malaysia comprising:
 - Allianz General Insurance Company (Malaysia) Bhd
 - Etiqa General Takaful Berhad
 - Zurich General Takaful Malaysia Berhad
 - AXA Affin General Insurance Berhad

Your Volkswagen dealer



Uncompromised peace of mind always

VIP Volkswagen
Insurance Plan